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How to get my remote start out of valet mode

Valet mode is a setting/feature your remote starter has, that allows you to disable the ability to remote start the vehicle. It is designed to be used when you take your vehicle in for service or if you are lending the vehicle out and wish to prohibit (ie turn off) the ability to remote start the vehicle. What does it look like when my remote starter is in Valet Mode? Generally, when your remote starter is in valet mode, the only thing it will do when you use the key fob is lock/unlock the doors (*if* your vehicle has power door locks AND key-less entry was connected)**see note The vehicle may or may not respond to a key fob command with a corresponding parking light flash (this can vary between remote start brands) Bottom line, if your remote starter is not working, valet mode is the first thing to check (to see if activated). Note: Remote starters installed at/by Lockdown Security will always have key less entry connected *if* the vehicle has power door-locks. How To Turn Valet Mode On or Off? In order to exit Valet Mode follow the steps listed below: ALL 4 Button Remotes Press and release the lock button and the trunk button simultaneously (buttons I & III). Holding the buttons for over .5 seconds will cause this to fail. You will receive two parking light flashes to inform you that this was successful. 1 BUTTON REMOTES: If you receive 3 parking light flashes followed by 10 parking light flashes upon the remote start command: Simply turn the key to the 'on' position and press the foot brake down 10 times within 10 seconds. If you do not receive these flashes: Attempt to reprogram the remote to the vehicle. Cycle the vehicle key between the 'off' and 'on' positions in the ignition 5 times within 7 seconds. Immediately press and release the lock button on the compustar remote (button I). 2W901R-SS REMOTE: Tap the function or 'F' key on the side 3 times, then press the lock button. You will receive two parking light flashes to inform you that this was successful. 2W902R-SP REMOTE: Press and release the function button and the trunk button simultaneously. Holding the buttons for over .5 seconds will cause this to fail. You will receive two parking light flashes to inform you that this was successful. NOTE: You must be within range of the vehicle, the vehicle must be turned off, the doors must be closed, and you must have battery power in both the remote and vehicle. If you do not have a remote, then the following can be attempted: Start the vehicle Press and release the foot brake pedal 10 times within 10 seconds. This procedure will only deactivate Valet Mode it will not activate Valet Mode. The vehicles parking lights should flash 2 times to indicate the system has exited valet mode Like Follow At this time of the year, rarely a week goes by that we don't get a call from someone saying that their remote car starter stopped working. Nearly every call is the result of one of the situations below and is easily solved. While most of these situations apply to any good remote car starter, we specifically discuss the causes and solutions for the Compustar brand. Mobile edge is proud to offer Compustar at our facility in Lehigh, PA. Browse Compustar remote car starters here. Remote Starter is in Valet Mode The back of the Compustar remote control shows you how to get your vehicle out of valet mode. Click the photo for a larger image. Symptoms: Lock and Unlock buttons work as normal, but pressing Start does not produce any response from the vehicle. Causes: Someone accidentally pressed the combination of buttons to put the car into valet mode, usually when the remote is in a purse or pocket. Also, many remote car starters will revert to valet mode when the vehicle is disconnected for service. Any good remote car starter should have some form of valet mode. The remote car starter can be put into this mode to prevent the vehicle from starting remotely while allowing keyless entry and certain other functions to work. You would do this when having service done to your vehicle. Most of our remote starters go into valet mode by pressing a combination of two buttons on the remote control for 1/2 second. Look on the back of your remote for the proper buttons to press to enter and exit valet mode (Usually Lock+Trunk). When you press these buttons, the parking lights should flash two times. Press the Start button, and your car should be warm and toasty! Please note that certain other brands will have a "kill switch" under the dash that will also accomplish this. Many times, customers will accidentally bump this switch during day-to-day driving, causing the remote starter to go into valet mode. This is easily corrected in most cases by simply flipping the switch in the other direction. Please refer to your owner's manual for instructions on how to get your particular starter in and out of valet mode. Hood Pin Has Broken or Failed This is what a properly installed hood pin looks like. The location of the hood pin can vary from vehicle to vehicle. Note that, in some cases, a tilt switch is used in lieu of a hood pin. Symptoms: Pressing Start results in several flashes of the parking lights but no start. If equipped, Lock and Unlock still function. Cause: In most cases, the under-hood pin switch is broken or corroded. Any remote starter must have a method of preventing the vehicle from starting when the hood is open. Without this, a mechanic could be seriously injured if the vehicle was remotely started while they were working on it. In most cases, this is accomplished by a hood pin switch or a hood tilt switch. Either of these devices will tell the car starter when the hood is open. These devices can fail over time or be broken if a mechanic leans on them accidentally. Replacing the hood switch is a simple matter and can be done at most mobile electronics stores. Remote Control Loses Programming Symptoms: Pressing any button on the remote results in no response from vehicle. Cause: It is rare, but does happen - in most cases, this is caused by a dead battery in the vehicle or the battery having been disconnected when being serviced. Remote starters usually have some type of non-volatile memory to retain things like programming features and remote control codes. Like any "computer" device, sometimes they lose memory. When this happens, simply call the store that installed it for you. In some cases, they may be able to tell you how to reprogram it over the phone. Other times, you will have to return to the store for a technician to program it. In any case, this is rare with higher-end remote starters. Remote is in Second-car Mode Symptoms: Pressing any button on the remote results in no response from vehicle. Causes: A combination of buttons were accidentally pressed, which put the remote in second-car mode. Again, this is very rare, but happens from time to time. Many remote car starter remote controls have the ability to start two vehicles. If the remote is accidentally placed into second-car mode, it will not start or operate vehicle #1. Simply read your owner's manual or call your installer for directions on how to revert the remote back to car #1. Summary There are a lot of myths surrounding remote car starters. Most are simply untrue. If you get a quality remote car starter installed by a professional installer, you will minimize your odds of having problems. Most of the time, any situations that do come up can be solved by following the advice above. Some final advice: When you are choosing a remote car starter and installer, do not trust your vehicle to the lowest bidder and be sure to get it installed where you bought it! We hope that this helps, and we welcome your feedback in the comments section below! Please keep in mind that requests for technical support must be accompanied by the full name of person who originally purchased the starter at Mobile Edge or the original invoice number. We do not have the resources to provide technical support for starters not installed at Mobile Edge. Thank you for your understanding. For detailed information on purchasing a remote car starter, please consider purchasing The Ultimate Remote Car Starter Buying Guide. It is filled with over 25 pages of great advice to ensure that your buying experience is a great one! As the weather gets colder, we get a lot of phone calls from our remote car starter clients (There are over 3000 of them!). Many people do not use the systems as much in the summer, so when that first cool fall day arrives, they hit the magical button on their remote..... and nothing happens.... Nada.... Zip.... RELAX! In most cases it is something very normal and simple to correct. Let's walk through the possible causes and their solutions. 1. System is in valet mode - Our biggest selling brand is Compustar and they have a feature called "Valet Mode." Valet mode temporarily eliminates the ability to start the vehicle remotely and is used primarily when the vehicle is being serviced to protect a mechanic. Valet mode is entered by pressing 2 buttons on the remote simultaneously. We have seen this happen accidentally when the remote is in a purse or pocket. If you own a Compustar system and it will still lock and unlock the doors, but it does not flash the parking lights and the remote starter stopped working, this may be the culprit. To get the system out of valet mode, try pressing the lock and trunk buttons at the same time for 1/2 a second. Problem solved! Many remote starter systems will use a switch to put the system in valet mode. If you have a brand other than Compustar you should look for a small toggle switch and see if it accidentally got flipped. 2. Batteries are dead in the remote - This is another common problem when your remote starter has stopped working. If your remote has an LED that illuminates when you push a button. If the LED fls to light or is dim, you may just need some new batteries for your remote. Any reputable car audio retailer or jeweler, or even Radio Shack should be able to help you with this. 3. Remote lost programming - On rare occasions a remote control may lose programming. This means the remote starter does not recognize the commands from the remote. The first thing to do here is to speak to the facility that installed your remote starter. They should be able to help you through this. 4. Remote is broken - This one is pretty self-explanatory. Call the store that did your installation and most of the time they should be able to get you a replacement remote. If you have moved you can also contact the manufacturer of the remote car starter and see if they can refer you to a local dealer. 5. Broken or failed hood pin switch - Any reputable remote car starter facility should be utilizing a switch that disables the car from being remote started if the good is up. This is to protect someone who is working under the hood of your vehicle. If this part fails, it needs to be replaced in order for the car to remote start. This is typically something that will involve an appointment with the facility that did your installation. 6. Remote is in 2nd car mode - Some remote car starters have the ability to control 2 vehicles from 1 remote. An example of this would be husband and wife both having remote car starters but not wanting to carry two remotes. If your remote has this feature and it was accidentally put into 2nd car mode, it will not communicate with your vehicle. Many times the owner's manual for your system will address this and show you how to take it out of 2nd car mode. If not, again, contact the facility that did your installation. If this is the problem, it is a quick fix. Conclusion We have been installing remote starters for a long time: Over 20 years and over 3000 units installed! They are one of those things that once you have one, you won't know how you got along without it. When installed by a high quality facility (like WSS Westminster Speed and Sound!) you will get many years of enjoyment out of it. From our experience, nearly all "failures" fall into one of the categories above and are very easy to fix. If you are considering a remote starter for your vehicle, find yourself a great facility and you will not be sorry. We believe that WSS Westminster Speed and Sound is one of those facilities. To learn more about our facility and our remote car starters, we urge you to stop in during regular business hours. We will be happy to spend all the time you need to educate you on all the options and considerations when buying a remote car starter.

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